

## Patient Benefits

Patients have a unique opportunity to experience a complete oral health care rehabilitation at the LSUHSC School of Dentistry. In addition to services offered by dental hygienists and general dentists, patients also have access to on-site specialists in prosthodontics, endodontics, oral surgery, oral pathology, orthodontics, periodontics and pediatric dentistry.

Furthermore, the school program offers reduced fees, ample free parking in a designated area, as well as numerous convenient handicap parking spaces for patients with ambulatory difficulties.

## LSUSD *Patient* RIGHTS & RESPONSIBILITIES

### Student Clinics

2ND FLOOR  
Dentistry • Dental Hygiene

3RD FLOOR  
Dentistry

4TH FLOOR  
Specialty Dentistry

### Designated Parking Area for Patients

Patients have access to free parking in a lot conveniently located on Florida Avenue, diagonally across from the E. E. Jeansonne Clinic building.



### Contact Information

If you have questions concerning your status as a patient, please call Patient Admissions at 619-8770.

### After-Hours Care

In the event of a dental emergency during non-clinic hours, please contact your student dentist first. If you cannot reach your student dentist, please call 456-5322.



School of Dentistry  
1100 Florida Avenue  
New Orleans, LA 70119 • (504) 619-8770



## LSUSD *Patient* RIGHTS & RESPONSIBILITIES

*Student Clinic  
Program*



# Welcome

The faculty, students and staff of the Louisiana State University Health Sciences Center School of Dentistry strive to provide the highest quality oral health care in a friendly, educational setting.

## Patient Responsibilities

*To be accepted in the program, a patient must agree to the following:*

- **All fees must be PAID at the TIME OF SERVICE.** Fees at a teaching facility are offered at reduced, reasonable rates. Failure to pay at the time of service will result in patient dismissal from the program.
- **You must have your own telephone number so that the students can reach you personally.**
- **Each patient must attend at least two half-day appointments per month with his or her assigned student.**
- **Patients must be prompt for all appointments.** Chronic tardiness, missed appointments or lack of availability for appointments will result in dismissal from the program.
- **Patient participation in the dental school clinic process can be slow.** As this is a teaching facility, treatments will generally take longer than in private practice.



*Payments are accepted by cash, check, VISA and MasterCard.*

- **More than one student may be involved in providing your treatment.**
- **Some patients have treatment needs which are beyond the capabilities of an undergraduate dental student.** Patients requiring advanced treatment may be referred to a postgraduate student or a dental professional in the private sector.
- **Each patient must be able to communicate clearly with the faculty and students.** If a language barrier exists, the patient must provide an interpreter for all appointments.
- **Upon completion of treatment, patients must find a private dentist for future dental needs.**
- **Patients must keep the dental school updated with any change in health status, phone number or mailing address. IMPORTANT: Female patients must inform the dental student if they are pregnant.**

## Patient Rights

*All of our patients are entitled to:*

- information concerning their current dental health.
- a clear explanation of recommended treatment alternatives that may be available and the consequences of no care.
- quality of care equal to the standards of care for the profession.
- advance knowledge of the estimated cost of treatment.
- treatment provided with respect, consideration, and confidentiality.
- answers to questions about their treatment.
- give consent for procedures to be performed.
- confidentiality about their medical or dental health and information contained in their patient record.
- emergency care provided either at the School of Dentistry or at a designated off-campus site after hours.
- incremental treatment with total care as the ultimate goal.
- access to a patient advocate.